

## Terms of Use

### **Reservations, sales and refunds of tickets for events, as well as related goods / services on the Internet resource [dead-dolls.museum](https://dead-dolls.museum) and in the electronic application "Dolls MUSEUM Widget"**

1. These Rules for booking, selling and returning tickets (hereinafter referred to as the Rules) regulate the purchase and sale of tickets for various events, as well as related goods / services on the Internet resource <https://dead-dolls.museum> and in the electronic application "Dolls MUSEUM Widget".

2. By the owner of the Internet resource <https://dead-dolls.museum> and the electronic application "Dolls MUSEUM Widget" is an Individual Entrepreneur Vetsel Mikhail Alexandrovich (TIN 772704860754, OGRN 315774600395150, Address: 121069, Moscow, Malaya Molchanovka st., 8, bldg. 2)

3. Individual entrepreneur Vetsel Mikhail Aleksandrovich is the copyright holder for the software installed on the Internet resource <https://dead-dolls.museum> and in the "Dolls MUSEUM Widget" posted on the Internet resources of third parties and provides the right to use technical capabilities that allow you to purchase (book and pay) Tickets / Goods / Services, as on an Internet resource <https://dead-dolls.museum>, and in "Dolls MUSEUM Widget".

4. In accordance with the provisions of Art. 1005 Of the Civil Code of the Russian Federation (hereinafter - Civil Code of the Russian Federation) An individual entrepreneur Mikhail Aleksandrovich Vetsel may be an Agent acting on behalf and at the expense of the Event Organizers and under such circumstances may carry out actions related to the sale of Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> and / or Dolls MUSEUM Widget.

5. Rights and obligations associated with the provision of services to Buyers to provide the opportunity to attend Events by presenting Tickets, receiving Goods / Services purchased on the Internet resource <https://dead-dolls.museum> and / or in the "Dolls MUSEUM Widget", arise between the Organizer of such an Event (in some cases, the person providing the Goods / Services) and the Buyer who purchased (booked and paid) Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> and / or Dolls MUSEUM Widget.

6. By virtue of Art. 435, 437 of the Civil Code of the Russian Federation, these Rules are a public offer addressed to an indefinite number of persons on conclusion of a sale and purchase agreement for Tickets and / or related Goods and Services on the Internet on the Internet resource <https://dead-dolls.museum> and / or using the Dolls MUSEUM Widget posted on third party websites.

7. These Rules are addressed to all persons wishing to purchase Tickets for the Events of the Organizers, provided on the Internet resource <https://dead-dolls.museum> and / or using the "Dolls MUSEUM Widget" in electronic form and / or related Products and Services presented on the Internet resource <https://dead-dolls.museum> and / or in the Dolls MUSEUM Widget posted on third party websites.

8. When making the purchase (booking and payment) of the Ticket (s) and / or Goods and / or Services on <https://dead-dolls.museum> and / or using the Dolls MUSEUM Widget, the person who made the purchase (booking / purchase) of the Ticket (s) and / or Goods and / or Services accepts the terms of this offer in accordance with the rules of Article 438 of the Civil Code of the Russian Federation (acceptance) and joins these Rules without any restrictions and / or exceptions (according to the rules of Art. 428 of the Civil Code of the Russian Federation). To accept this offer, you must select the appropriate Event / related Product or Service, indicate the number of Tickets / related Products or Services to be purchased, as well as the Buyer's personal data required to make payment and then receive a Ticket / Product / Service, and then pay under the Purchase Agreement -sale of Tickets and / or related Goods and Services in accordance with the terms of this offer.

9. Buyers of Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> and / or in the Dolls MUSEUM Widget there may be individuals who, by virtue of law, have the rights to make transactions for the sale and purchase of Goods / Services, individual entrepreneurs and legal entities registered in the manner prescribed by the legislation of the Russian Federation.

10. On the Internet resource <https://dead-dolls.museum> and / or the Dolls MUSEUM Widget contains only those Events, Tickets or Goods / Services related to such Events that are implemented by the Organizers - Sellers who have a contractual relationship with the Individual Entrepreneur Mikhail Aleksandrovich Vetsel. No other Tickets or Goods / Services can be posted, offered for booking and purchase.

11. These Rules (offer) apply to all cases of sale of Tickets / Goods / Services on the Internet resource without exception. <https://dead-dolls.museum>, or in the "Dolls MUSEUM Widget" and are constantly posted on the Internet resource <https://dead-dolls.museum>. The current edition is always posted at [https://dead-dolls.museum/docs/user\\_agreement\\_en.pdf](https://dead-dolls.museum/docs/user_agreement_en.pdf).

12. In cases where the Dolls MUSEUM Widget is legally installed on the Internet resources of the Organizers or other third parties, such persons may establish separate independent Rules for booking and selling Tickets / Goods / Services, which differ in their content from these Rules. When making a booking and / or purchasing Tickets / Goods / Services on such Internet resources, the Buyer is solely responsible for familiarizing himself with the Rules for booking and purchasing Tickets / Goods / Services posted on such Internet resources.

13. If on the Internet resources of the Organizers or other third parties on which the Dolls MUSEUM Widget is legally installed, there are no separate independent Rules for booking and selling Tickets / Goods / Services, these Rules apply to booking and purchasing Tickets / Goods / Services through "Dolls MUSEUM widget". The Buyer is solely responsible for familiarizing himself with the Rules for booking and purchasing Tickets / Goods / Services posted on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget.

14. If the Organizer / Seller and the Buyer use the Internet resource <https://dead-dolls.museum> or "Dolls MUSEUM Widget", it is considered that each of them is familiar with and agrees with the text of this offer (accepted all the terms of this offer), acceded to the terms of these Rules, the Seller and the Buyer enter into a "Purchase and Sale Agreement for Tickets and / or Related Products and services "on the terms set forth below.

### **Purchase and sale agreement for tickets and / or related goods and services**

Seller: Individual entrepreneur Vetsel Mikhail Alexandrovich OGRN 315774600395150, on the one hand

Buyer: the person making the purchase (booking and payment) of Tickets for the Event of related goods / services (hereinafter - the Goods / Services) on the Internet resource <https://dead-dolls.museum> and / or in the Dolls MUSEUM Widget (hereinafter referred to as the "Buyer"), on the other hand, collectively referred to as the "Parties", have entered into this Agreement for the purchase and sale of tickets and / or related goods and services (hereinafter referred to as the Agreement) on the following:

#### **Concepts and term of the Agreement**

*Dolls MUSEUM system* - software belonging to IE Vetsel M.A., which makes it possible to use organizational, informational and technical solutions that ensure interaction between the Organizer / Seller and the Buyer.

*Organizer* - the person holding the Event, who is responsible for its holding to persons entitled to attend the Event on the basis of the presented tickets.

*Distributor* - the person who concluded with the individual entrepreneur Vetsel M.A. the relevant Partner Agreement for Ticket Distribution through the Dolls MUSEUM widget installed on the Third Site.

*Event* - conferences, seminars, master classes, trainings, parties, film screenings, festivals, concerts and other cultural, sports, entertainment, educational events taking place in Russia and / or abroad, information about which is posted by the Organizer on the Internet resource <https://dead-dolls.museum>.

*Booked Ticket* - a document selected but not yet paid by the Buyer, which may contain a barcode, order number, information on the name, date, venue and organizer of the entertainment event, reserved place (sector, row and seat number (if any), category ticket), the cost of visiting the event, as well as additional information of a legal and / or technical nature.

*Ticket* - a document paid by the Buyer, submitted to the Buyer in electronic form, entitling the Buyer to attend (pass, view, listen) entertainment events, containing a barcode or [QR code](#), order number, name of the buyer of an individual or name of a legal entity (if any), as well as additional information of a legal and / or technical nature (hereinafter referred to as the Ticket).

*Internet resource* - a website owned by IE Vetsel M.A., which has an Internet address:  
<https://dead-dolls.museum>.

*Widget*- part of the program code, the copyright holder of which is IE Vetsel M.A., embedded by the organizer into any HTML page on the Internet that belongs to him and / or an HTML page belonging to a third person (s) if the organizer has legal rights to such placement, and used both without significant modification, and with additional attributes to change its operation.

*Special offer (Promotion)* - limited in time and in quantity, the number of Tickets for the Event offered for purchase on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget on terms different from the standard terms of sale of Tickets for the Event.

## **1. Subject of the contract**

1.1. The Seller sells the Tickets for the Event / Related Products / Services selected by the Buyer and booked by the Buyer, the availability of which was posted by the Seller on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget, and the Buyer accepts and pays for such Booked Tickets / Goods / Services.

1.2. All relations, rights and obligations arising between the Seller and the Buyer after payment for the booked Tickets / Goods / Services are governed in accordance with the norms of the legislation of the Russian Federation. All responsibility to the Buyers for the proper provision of services for the organization and conduct of the Event, the provision of related Goods / Services purchased by the Buyer on the Internet resource <https://dead-dolls.museum> or in the "Dolls MUSEUM Widget", is solely borne by the Organizer of such an Event / Seller of the Goods / Services.

## **2. Purchase of Tickets and / or related goods and services**

2.1. Making a reservation and purchase of Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget, the Buyer agrees that the Full Terms of the Event, the sale of Tickets / Goods / Services (hereinafter referred to as the Terms), due to the technical features of the Dolls MUSEUM system software, are contained only in the "Event Information" section on the Internet resource <https://dead-dolls.museum> Booking Tickets / Products / Services on the Internet resource <https://dead-dolls.museum> or in the "Dolls MUSEUM Widget", the Buyer is solely responsible for familiarization with such Terms on the Internet resource <https://dead-dolls.museum> and / or Dolls MUSEUM Widget.

On the Internet resource <https://dead-dolls.museum> and / or in "Dolls MUSEUM Widget" the section "Event Information" always contains the following information:

- On the consumer properties of the Event as a product - on the date, start time, end time and place of the Event;
- About the total price of the Tickets in rubles and the conditions for the promotional sale of Tickets, if any;
- About other features of the Event (if such information is provided by the Organizer).

2.2. Information of a legal nature, namely: information about the Organizer, including its full and abbreviated name, address (location), postal address, contact phone number, e-mail, on the consumer properties of the Event as a product: on the date, start time, the end and place of the Event, about the program of the Event, about the conditions of attendance The Event, about the rules and requirements established by the organizers of the Event, as well as about additional services, about the rules and conditions for effective and safe attending the Event, if any, and the services are indicated on the Ticket and / or on the Internet resource of the Event Organizer. To book and purchase Ticket (s) for the Event (goods / services) through the Internet resource <https://dead-dolls.museum> The Buyer can make the purchase (booking / purchase) of the Ticket (s) for the Event (goods / services) without registering on the Internet resource <https://dead-dolls.museum> by choosing an Event, the number of Tickets (goods / services), choosing a payment method and entering payment data.

Making a purchase (booking / purchase) of the Ticket (s) for the Event (goods / services) through the Internet resource <https://dead-dolls.museum> or through the Widget in any way listed in this offer, the Buyer gives his consent to the use of his personal data on the conditions specified in this offer.

The buyer is responsible for the accuracy of the personal data specified by him. In addition, the Buyer undertakes not to use someone else's or incorrect personal data for registration and / or use of the Internet

resource and is personally responsible for compliance with such an obligation.

All and any actions carried out using the Buyer's registration data on the Internet resource <https://dead-dolls.museum> or in the "Dolls MUSEUM Widget" are deemed to have been performed personally by the Buyer.

To communicate with the Buyer, only the contact information that was indicated by the Buyer on the Internet resource is used <https://dead-dolls.museum> or in the Dolls MUSEUM Widget when making a reservation / purchase of Tickets / Goods / Services.

2.3. To purchase Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> or in "Dolls MUSEUM widget" the Buyer must select the appropriate Event / Product / Service, indicate the number of tickets / goods / services to be purchased, and also indicate the Buyer's personal data required to make a payment and the subsequent receipt of the Ticket / Goods / Services, after which, make payment under the Agreement for the sale of Tickets / Goods / Services in accordance with the terms of this offer.

2.4. The Buyer is obliged to pay for the Booked Ticket, while the moment of payment is the moment of receipt of funds on the Seller's account. In the event that payment is not made by the Buyer within the prescribed period, it is considered that the Sale and Purchase Agreement has been terminated due to the fact that the Seller unilaterally and extra judicially refused to execute the Ticket Sale Agreement after the expiration of the specified period (the Booked Ticket is automatically canceled and becomes available for purchase by other customers). Upon the occurrence of the conditions and circumstances described in this clause, the Agreement is considered terminated automatically, no additional actions on the part of the Seller, in particular, sending letters, notifications, are required.

2.5. Within an hour after the receipt of funds to the Seller, to the e-mail address or to the Buyer's phone number when purchasing a Ticket on the Internet resource <https://dead-dolls.museum> or the "Dolls MUSEUM Widget" will send an electronic Ticket entitling you to participate in the Event selected by the Buyer. Sending the Ticket in electronic form to the e-mail address or phone number of the Buyer specified by him when purchasing the Ticket on the Internet resource <https://dead-dolls.museum> or in the "Dolls MUSEUM Widget" is deemed to be a proper fulfillment of the Seller's obligations to sell the Ticket. The Buyer guarantees that the Buyer's email address or phone number specified by him when purchasing a Ticket on the Internet resource <https://dead-dolls.museum> or in the "Dolls MUSEUM Widget" is valid, operable and entered by the Buyer when registering on the Internet resource <https://dead-dolls.museum> and / or purchase of a Ticket on the Internet resource <https://dead-dolls.museum> or in "Dolls MUSEUM Widget" without errors or typos.

2.6. In order to use the Ticket received by the Buyer in electronic form, it must be printed and presented before entering or present an electronic ticket on an electronic device and / or before the start of the Event, unless the rules of the Event itself, established by the Organizer of this Event, do not provide otherwise.

2.7. The procedure for registration of the purchase of related goods and services is carried out according to the rules for the purchase of Tickets, with the exception of clause 2.6 of these Rules. Delivery of related goods or the procedure for the provision of services is determined by the Organizer.

### **3. Payment methods and ticket prices**

3.1. The cost of Tickets and / or related goods and services is determined by the Organizer / Seller independently and is indicated in the information about the Event. The cost of tickets sold on the Internet resource may include a service fee ranging from 0% to 10% of the ticket price. The amount of the service fee may consist of: the commission of the payment system (commission rate, fee) used by the Buyer when making a purchase (purchase / order) of the Ticket (s) / Goods / Services on the Seller's Internet resource (acquiring) and payment for services rendered To the Buyer when issuing / booking (selling) tickets, which is not included in the cost of the Ticket and (or) related goods and services, the Organizer's commission (if applicable in each individual case), the Seller's commission (if applicable in each individual case). The size of the commission depends on the chosen payment system (Appendix No. 1). The commission is paid in addition to the cost of the ticket (s) and the amount of the service fee.

3.2. Methods of payment for Tickets, depending on the Event, may differ and are indicated in the section "Payment Methods" in relation to each specific Event. When making a purchase (purchase / order) of Tickets / Goods / Services, the Buyer chooses a payment method from among the available payment methods.

List of possible payment methods:

- bank card (VISA (VISA), MASTERCARD (MASTERCARD), MIR, bank cards of other payment systems that may be applicable on the territory of the Russian Federation),
- VK PAY (in case of ticket sales through VK TICKETS)

3.3. When purchasing Tickets / Goods / Services on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget, Sellers may charge additional fees and charges to Buyers. Information about such additional payments and fees is always indicated by the Sellers on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget.

3.4. Including payment can be made through the payment gateway of JSC "Pre-processing Settlement Center".

#### **4. Refund conditions.**

4.1. These return conditions apply to Tickets and related Products / Services purchased on the Internet using the Dolls MUSEUM system.

4.2. In some cases, unless otherwise provided by the agreement between the Seller and the Agent, the refund of the cost of Tickets or the cost of related Goods / Services, which the Buyer refuses, is carried out directly by the Organizer / Seller, the details of which are indicated on the Ticket or a document confirming the purchase of related goods and the provision of services purchased by the Buyer on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget. In this case, separate Return Rules apply, established directly by the Organizer / Seller.

4.3. Refunds to the Buyers are carried out on the basis of the item that the Buyer refuses and is made within the time frame and in the amount:

##### 4.3.1. Refunds for Tickets:

- In case of complete cancellation of the Event, due to circumstances beyond the control of the Buyer, regardless of the date of cancellation - 100% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- If the Buyer voluntarily refuses to attend the Event 10 (ten) or more days before the date indicated on the Ticket - 100% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- If the Buyer voluntarily refuses to attend the Event 5-10 (five to ten) days prior to the date indicated on the Ticket - 50% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- If the Buyer voluntarily refuses to attend the Event 3-5 (three to five) days before the date indicated on the Ticket - 30% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- If the Buyer voluntarily refuses to attend the Event less than 3 (three) days before the date indicated on the Ticket - 0% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

4.3.2. Refunds for related Products / Services are carried out in accordance with the current legislation of the Russian Federation on consumer protection.

4.5. In all of the above cases, specified in clause 4.2., Clause 4.3. and p. 4.4. of these Rules, the refund of the cost of tickets and / or related goods / services is carried out with the deduction of the cost of the commission of IE Vetsel M.A. for performing transactions when the Buyer pays for tickets and / or related goods / services, as well as the payment system commission for transactions when paying, used by the Buyer of Tickets and / or related Goods / Services when concluding the Sale and Purchase Agreement.

4.6. The commission for the execution of transactions to pay for Tickets and / or related Goods / Services is not refundable due to the fact that the services for booking, issuing and selling Tickets are provided properly and in full, and the corresponding service agreement is terminated.

4.7 To make a refund, the Buyer must fill in all the items indicated in the form located at <https://z.dead-dolls.museum/customer/refundTicketsForm>

4.8. After filling out and sending the form specified in clause 4.7. of these Rules, within 24 hours the Buyer will receive a response to the e-mail address (e-mail) specified in the form. If, when filling out the form specified in clause 4.7, the Buyer does not fill in all the items and / or when filling out incorrectly indicates any information or indicates completely or partially inaccurate information, IE Vetsel M.A. is not responsible for receiving / delivering a response to the e-mail address (e-mail) specified by the Buyer in the form.

4.9. If, within 1 (one) calendar day from the date of receipt from the individual entrepreneur Vetsel M.A. information about the amount to be returned to the e-mail address (e-mail) IE Vetsel M.A. no reasonable objections are received from the Buyer, then such a sum of money is considered approved by the

Buyer by default and is transferred to the Buyer within the time period specified in clause 4.4.1. - 4.4.2. of these Rules.

In the event of a disputable situation after the expiration of the period specified in this paragraph (receipt from the Buyer of an application for non-receipt / non-receipt of data to his address, the amount subject to return), the Buyer is solely responsible for the operability of his electronic communications and e-mail - mail) and does not have the right to refer to the failure to receive this or that e-mail if this was directly or indirectly caused by the settings of the spam filter / black list, or other technical reasons that complicate or exclude the delivery of the letter to the Buyer. For the avoidance of doubt, the time of proof of the fact of sending a document by means of e-mail is borne by the Party that is the sender of the relevant document.

4.10. In the event of force majeure circumstances (force majeure), that is, extraordinary and unavoidable circumstances, the occurrence of which cannot be foreseen, the refund of funds to the Buyers is carried out in the order of individual consideration of each Vetsel M.A. applications from the Buyer and agreed with the Organizer of the Event canceled due to the occurrence of force majeure circumstances. Such circumstances, in particular, include: natural disasters, military actions, civil unrest, epidemics, earthquakes, floods, an act of terrorism at the venue of the event / service purchased by the Buyer and / or in the city where such an excellent event is held and / or the threat of a terrorist act at the venue of the event / service,

#### **4.11. Individual cases of ticket refund (refusal of goods / services)**

4.12.1. Funds for Tickets / Products / Services purchased by the Buyer on special conditions (special offers, promotions) on the Internet resource <https://dead-dolls.museum> and / or through the use of the Dolls MUSEUM Widget will only be refunded if such an Event is canceled. In other cases, tickets purchased under special conditions (special offers, promotions) are non-refundable. In case of refusal to attend such an Event, the cost of such tickets will not be compensated to the Buyer, with the exception of certain cases established by the Organizers of the Event, in which the Buyer refuses to participate.

4.12.2. In the event that the Buyer who has purchased Tickets for the Event on the Internet resource <https://dead-dolls.museum> or using the Dolls MUSEUM Widget will not be able to attend the Event due to circumstances beyond his control, the funds for such a Ticket must be returned no later than three days before the date of the Event upon presentation of the individual entrepreneur Vetsel MA. documents confirming the impossibility of visiting, unless otherwise provided by the relevant Resolution of the Government of the Russian Federation.

Such independent circumstances include: hospitalization of the Buyer (or a member of his family in accordance with the Family Code of the Russian Federation) to a medical institution, the death of the Buyer (or a member of his family in accordance with the Family Code of the Russian Federation). In the event of such circumstances, a refund for the Ticket can be made to persons who have contacted IE Vetsel M.A. and presenting documents confirming family relations with the Buyer and a document confirming the fact that it is impossible to attend the Event.

4.12.3. Upon the occurrence of the circumstances specified in clause 4.12.2 of these Rules, the refund for the Tickets is carried out in the amount and within the time frame:

- if the circumstances occurred 10 (ten) or more days before the date of the Event, the visit to which became impossible, indicated on the Ticket - 100% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- if the circumstances occurred 5-10 (five - ten) before the date of the Event, the visit to which became impossible, indicated on the Ticket - 50% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- if the circumstances occurred 3-5 (three - five) days before the date of the Event, the visit to which became impossible, indicated on the Ticket - 30% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

- if the circumstances occurred less than 3 (three) days before the date of the Event, the visit to which became impossible, indicated on the Ticket - 0% of the cost of the Ticket (s) indicated on the Ticket purchased by the Buyer.

In all cases specified in 4.12.3. of these Rules, the refund of the cost of tickets is carried out with the deduction of the cost of the payment system commission used by the Buyer when purchasing Tickets for the Event and the cost of services actually provided to the buyer on the date of receipt of the application from the Buyer or his legal representatives.

4.13. The rules specified in clause 4.12.2. - 4.12.3. of these Rules are valid unless otherwise provided by the regulatory documents of the Government of the Russian Federation.

4.14. In all cases specified in clauses 4.12.2 - 4.12.3. of these Rules, refunds for related Products / Services are carried out in accordance with the current legislation of the Russian Federation.

## **5. Buyer's personal data. Citizen images**

5.1. Making a purchase (booking / purchase) of the Ticket (s) (goods / services) on the Internet resource <https://dead-dolls.museum> and / or through the use of the Dolls MUSEUM Widget, the Buyer, in accordance with Federal Law No. 152-FZ of July 27, 2006 "On Personal Data", agrees to the Seller's processing of his personal data: last name, first name, patronymic, personal phone numbers, e-mail address (s), and in cases of using accounts on social networks, the Buyer, guided by the provisions of article 152.1. Of the Civil Code of the Russian Federation, additionally gives its consent to the use of its images (photos), as well as information posted by the Buyer in his accounts on social networks, used by the Buyer to authorize on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget to purchase ticket (s) to the event (s). By giving such consent, the Buyer confirms that he is acting of his own free will and in his own interests.

5.2. The processing of personal data means the recording, systematization, accumulation, storage, clarification (update, change), extraction, use, transfer (distribution, provision, access), including cross-border, depersonalization, blocking, deletion, destruction of personal data not subject to special categories, the processing of which, according to the current legislation of the Russian Federation, requires the written consent of the Buyer.

5.4. The purposes of processing personal data are the fulfillment by the Seller and the Organizer of their obligations to the Buyers, as well as carrying out the necessary marketing activities.

5.4. The transfer of personal data to third parties is carried out in accordance with the current legislation of the Russian Federation and is carried out for the purpose of proper provision of services by the Organizer to the Buyer. In cases related to the return of the cost of Tickets / Goods / Services, the Seller has the right to transfer the Buyer's personal data to the Agent, the latter undertakes to use such personal data solely for the purpose of interacting with the Buyer (his legal representative) in order to return the money.

5.5. The consent to the processing of personal data by the Seller can be revoked by the Buyer by sending a written application to the Seller's representative to the email address: [info@dead-dolls.museum](mailto:info@dead-dolls.museum)

5.6. The policy on the processing of personal data (Privacy Policy) is in accordance with the requirements of Part 2 of Article 18.1 of the Federal Law No. 152-FZ of July 27, 2006 "On Personal Data" (as amended on July 25, 2011), publicly available and permanently located at [https://dead-dolls.museum/docs/user\\_agreement\\_en.pdf](https://dead-dolls.museum/docs/user_agreement_en.pdf)

## **6. Other conditions**

6.1. This Agreement may be amended by the Individual Entrepreneur Mikhail Aleksandrovich Vetsel unilaterally out of court by posting a new text of the Agreement on the Internet resource <https://dead-dolls.museum> or in the Dolls MUSEUM Widget. The current version of the Agreement is considered to be one that is posted on the Internet resource <https://dead-dolls.museum> at the time of its application (at the time of purchase of the ticket by the Buyer). The current edition is always posted on the Internet resource [https://dead-dolls.museum/docs/user\\_agreement\\_en.pdf](https://dead-dolls.museum/docs/user_agreement_en.pdf)

6.2. All disputes or disagreements arising between the Parties under this Agreement or in connection with it shall be resolved through negotiations.

6.3. This Agreement provides for a claim procedure for resolving disputes. All claims are sent by registered mail with acknowledgment of receipt. The term for consideration of the claim is ten days from the date of its receipt by the Party.

6.4. If no agreement is reached by resolving the dispute in a complaint procedure, all disputes arising in connection with the execution of this agreement by the Parties shall be resolved in court in accordance with the current legislation of the Russian Federation.

## **7. Applications**

7.1. Appendix # 1. The size of the commission rates of payment systems for the transfer of funds when the Buyer pays the cost of tickets

### **8. For all questions related to these Rules, you should contact the Individual Entrepreneur Vetsel Mikhail Alexandrovich**

Legal address: Moscow, st. Malaya Molchanovka d. 8 bldg. 2

Actual address: Moscow, st. Malaya Molchanovka d. 8 bldg. 2

Current account 40802810802110000556

ALFA-BANK JSC

Correspondent account 30101810200000000593

BIK 044525593

INN 772704860754

OGRN 315774600395150



**Appendix No. 1**  
**to the contract of purchase and sale of tickets and / or related goods and services**

The size of the commission rates of payment systems for the transfer of funds when the Buyer pays the cost of the Tickets:

Payment Methods	Commission rate in% (from the amount of the transaction /
Bank card, Apple Pay (Visa, MasterCard, etc)	2.8-10%
VK Pay	to 10%